



GAMATRONIC LIMITED WARRANTY

Gamatronic a division of SolarEdge Technologies Ltd. (“**Gamatronic**”) warrants its Gamatronic line of products purchased from its Authorized Resellers and installed by Certified Installers (“**Products**”) are free from defects in materials and workmanship, under normal use (“**Warranty**”), for the Warranty Period, subject to all the terms and conditions hereunder.

“**Authorized Reseller**” shall mean a business partner approved by Gamatronic and authorized to act on Purchasers territory.

“**Certified Installer**” shall mean an installer that has been certified by Gamatronic.

Warranty Period:

- (i) **Warranty for complete UPS system (excluding power supplies)** - The Warranty shall be valid for a period of twelve (12) months from the date of installation of the Product, provided that installation, occurs within six (6) months from the date of purchase by the Purchaser. For exercise the Warranty the Purchaser must registered the Product within ten (10) business days from date of installation at www.gamatronic.com/product-warranty/. Only installations which were performed by Gamatronic or by Gamatronic Certified Installers shall be eligible for coverage under this Warranty. The Warranty is not assignable or transferable without the prior written consent of Gamatronic.
- (ii) **Warranty for batteries** - The warranty will be valid for a period of twelve (12) months from the date of installation of the product, subject to the following conditions:
 - Pre-installation: The storage time shall not exceed two months from the date of delivery to the customer, at a temperature ranging between 20°C - 25°C. Exceeding the allowed temperature and/or storage time will require charging of the batteries and will be the responsibility of the Purchaser or according to Gamatronic's price list.
 - After installation: ambient temperature will continue to be between 20°C - 25°C.
 - The use of batteries will be in accordance with the manufacturer's instructions.
- (iii) **Warranty for Power Supplies** - The warranty will be valid for a period of twenty-four (24) months from the date of purchase of the product by the Purchaser.
- (iv) **Warranty for spare parts (excluding Power Supplies) purchased separately from the entire UPS system** - the warranty will be valid for the following periods:
 - New part - for a period of twelve (12) months from the date of purchase of the new part by the Purchaser.
 - A renewed part and repair of parts in the repair laboratory - for a period of six (6) months from the date of purchase or repair.



Warranty. As provided herein, Gamatronic warrants that during the Warranty Period, the Product is free of defects in material and workmanship. The Warranty does not apply to components which are separate from the Products, ancillary equipment and consumables, such as, for example, cables, fuses, wires and connectors, whether supplied by Gamatronic or others. Gamatronic assigns to a Purchaser any warranties which are made by manufacturers and suppliers of components of, or accessories to, the Gamatronic Product line to the extent purchased by the Purchaser and to the extent assignable. For the avoidance of doubt, Gamatronic makes no representations as to the effectiveness or extent of such warranties, assumes no responsibility for any matters which may be warranted by such manufacturers or suppliers and extends no coverage under this Warranty to such components or accessories.

Remedy. If any part or portion of the Product fails to conform to the Warranty within the Warranty Period Gamatronic at its sole discretion, shall either repair or replace the defective Product with a new or refurbished product.

Warranty Claims Procedure. Any claim under this Warranty must be made by filling out the Service Notification Form available at <https://www.gamatronicna.com/wp-content/uploads//2019/07/SNF-Template-Fillable-Form-new.pdf> by Gamatronic's Authorized Reseller or Certified Installer.

Gamatronic at its sole discretion shall respond in one of the following ways:

- (i) Request further information, including the carrying out of tests.
- (ii) Supply the Purchaser with spare parts to enable the Purchaser to repair the Product.
- (iii) Request the Purchaser to send Gamatronic the Product to enable Gamatronic to repair or replace the Product.
- (iv) Supply the Purchaser with a new or refurbished Product, in which case the Purchaser shall return the faulty Product to Gamatronic before the new Product is dispatched.

In the event that Gamatronic elects to pursue course (iii) or (iv) as described above, Gamatronic shall provide the Purchaser with a Return Merchandise Authorization number (RMA number) to be quoted in all future correspondence between the parties. Products received by Gamatronic from Purchasers without such RMA number will not be accepted by Gamatronic.

All shipping costs to Gamatronic shall be borne by the Purchaser. Shipping costs of parts and/or Products to the Purchaser shall be borne by Gamatronic only where repair or replacement has been approved under this Warranty. This Warranty does not include any taxes which may be due in connection with replacement or repair nor any installation, transport or postage costs other than those stated herein. Gamatronic will determine the method of shipment to be used for any transfer Products to and from the Purchaser.

All costs, including, without limitation, labor, travel and boarding costs of Gamatronic service personnel or others that are incurred for labor relating to repairs, uninstalling and reinstalling of Products on-site, as well as costs related to Purchaser's employees and contractors repair or replacement activities, are not covered by the Warranty and, unless otherwise agreed in writing in advance by Gamatronic, shall be borne by the Purchaser.

Gamatronic's obligations under this Limited Warranty are contingent on receipt of all outstanding monies owed to Gamatronic by the Purchaser according to the terms of the sales contract. During



such time as Gamatronic has not received payment of any monies owed the period of this Limited Warranty continues to run, and the expiration date of this Warranty shall not be extended upon payment of any overdue or unpaid monies.

Exclusions. This Warranty does not apply if: (a) Purchaser is in default under the General Terms and Conditions or the provisions of any other Agreement governing the purchase of the Product; or (b) to damage resulting from one or more of, but not limited to, the following: acts of god, including without limitation, power surges, lightning, fire, flood, pest damage, accident, action of third parties, or other events beyond Gamatronic's reasonable control or not arising from normal operating conditions, misuse, abuse, accident, negligence including without limitation storage of the Products in an unsuitable environment prior to or after installation or failure to maintain the Product in accordance with Gamatronic's written instructions, incorrect wiring or improper installation of the products or any accessories, cosmetic or superficial defects, dents, marks or scratches, use of the Product in an unsuitable environment (e.g., excess heat or moisture), alterations, modifications or disassembly of any Product or its components, combination of the Products with any products, equipment or components not pre-authorized in writing by Gamatronic or any use or operation of the Products which is not in conformity with the written instructions of Gamatronic, or in any case where installation has been carried out on the Product by any party other than Gamatronic or its Certified Installer or where a repair has been carried out by any party other than Gamatronic or its designated representatives, failure to observe the applicable safety regulations governing the proper use of the Product, damage which occurs during or in connection with shipping or transport to or from Purchaser where Purchaser arranges such shipping or transport.

Limitation of Liability. Any repair or placement of the Product by Gamatronic shall not extend the Warranty Period. Gamatronic is not responsible for labor charges, removal charges, reinstallation or reinstallation, or any other incidental or consequential costs. In no event shall Gamatronic's liability exceed the purchase price of the defective Product. **THIS LIMITED WARRANTY IS IN LIEU OF ANY OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ALL OF WHICH ARE EXPRESSLY EXCLUDED AND DISCLAIMED. GAMATRONIC SHALL NOT BE LIABLE FOR LOSS OF PROFITS OR ANY SPECIAL, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES WHICH PURCHASER MAY SUSTAIN, DIRECTLY OR INDIRECTLY ARISING FROM PURCHASER'S USE OR INABILITY TO USE THE PRODUCT, EVEN IF GAMATRONIC HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.** Gamatronic disclaims all liabilities for defects or damages caused by use of replacement parts obtained from or by service or repairs made by any party other than Gamatronic.

THIS LIMITED WARRANTY SHALL NOT BE EXTENDED, ALTERED OR VARIED EXCEPT BY A WRITTEN INSTRUMENT DULY SIGNED BY GAMATRONIC.